



245

# *Certificate of Registration*

This is to certify that the  
Quality Management System  
of

**Calpeda Limited**  
**6-8 Wedgwood Industrial Estate**  
**Bicester**  
**Oxfordshire**  
**OX26 4UL**

has been independently assessed and is  
compliant with the requirements of:

**ISO 9001:2015**

For the following scope of activities:

Supply and distribution of pumping products and systems, provision  
of after sales service and associated controls and spare parts for  
industrial, commercial and domestic applications.

**Certificate Number: 169460Q**

<b>Date of initial registration</b>	<b>10<sup>th</sup> August 2016</b>
<b>Date of this certificate</b>	<b>31<sup>st</sup> August 2018</b>
<b>Certificate expiry</b> (subject to the company maintaining its system to the required standard)	<b>09<sup>th</sup> August 2019</b>

**Authorised Signatory**



This certificate is the property of ACM Limited and shall be returned immediately on request.

ACM Limited, Unit 5 Merus Court, Meridian Business Park, Leicester, LE19 1RJ

+44 (0)116 240 5255 info@acmcert.com



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## *Certificate of Registration*

This is to certify that the  
Environmental Management System  
of

Calpeda Limited  
6-8 Wedgwood Industrial Estate  
Bicester  
Oxfordshire  
OX26 4UL

has been independently assessed and is  
compliant with the requirements of:

**ISO 14001:2015**

For the following scope of activities:

Supply and distribution of pumping products and systems, provision  
of after sales service and associated controls and spare parts for  
industrial, commercial and domestic applications.

**Certificate Number: 169460R**

Date of initial registration	10 <sup>th</sup> August 2016
Date of this certificate	31 <sup>st</sup> August 2018
Certificate expiry (subject to the company maintaining its system to the required standard)	09 <sup>th</sup> August 2019

Authorised Signatory



This certificate is the property of ACM Limited and shall be returned immediately on request.

ACM Limited, Unit 5 Merus Court, Meridian Business Park, Leicester, LE19 1RJ

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## *Certificate of Registration*

This is to certify that the  
Energy Management System  
of

Calpeda Limited  
6-8 Wedgwood Industrial Estate  
Bicester  
Oxfordshire  
OX26 4UL

has been independently assessed and is  
compliant with the requirements of:

**ISO 50001:2011**

For the following scope of activities:

Energy management associated with:  
Supply and distribution of pumping products and systems, provision  
of after sales service and associated controls and spare parts for  
industrial, commercial and domestic applications.

Certificate Number: 169460E

Date of initial registration	10 <sup>th</sup> August 2016
Date of this certificate	10 <sup>th</sup> August 2016
Certificate expiry (subject to the company maintaining its system to the required standard)	9 <sup>th</sup> August 2019

Authorised Signatory



This certificate is the property of ACM Limited and shall be returned immediately on request.  
ACM Limited, 4 Navigation Court, Harris Business Park, Hanbury Road, Stoke Prior, Bromsgrove, B60 4FD, UK

## QUALITY POLICY

The objective of Calpeda Limited is to supply pumping products, systems and associated controls and spare parts together with the provision of after sales service.

To achieve this objective, the organisation will maintain an effective and efficient Quality Management System as part of its Integrated Management System based upon the requirements of ISO 9001:2015.

In particular, the organisation will:

- Set measurable objectives that will help achieve customer requirements, including:
  - Providing a high standard of customer service;
  - Providing quality products on time and within budget; and
  - Working with a high standard of suppliers.
- Monitor and measure the effectiveness of its business processes and objectives through management reviews and the internal audit process;
- Work closely with customers to provide 'off-the-shelf' or bespoke products that satisfy their requirements and expectations;
- Proactively promote planned and reactive maintenance and service activities to meet customer needs;
- Proactively seek feedback from customers on how well its products and services meet their requirements and set objectives for continual improvement;
- Analyse the causes of any complaint or problem, and take appropriate action to prevent recurrence;
- Select and work closely with suppliers who enable the organisation to create and deliver a reliable performance;
- Recruit employees who are customer-focused and support them with appropriate training and systems to ensure their competence always meets the organisation's requirements;
- Provide a work environment that promotes the wellbeing of its employees and encourages positive teamwork;
- Encourage all employees to identify problems and make suggestions to improve all aspects of the organisation's products, services and business processes;
- Ensure that all employees are aware of the Quality Policy and are committed to the effective implementation of the Integrated Management System;
- Ensure that the organisation complies with all necessary regulatory and legal requirements.

The implementation of this Quality Policy is fundamental to the success of the organisation's business, and must be supported by all employees as an integral part of their daily work.

Signed:

A handwritten signature in blue ink, appearing to be "Jon Bennett".

Date: 1<sup>st</sup> March 2018

Position: Managing Director

## ENVIRONMENTAL POLICY

Calpeda Limited recognises that its business activities interact with the environment in a variety of ways. These activities have a significant impact in the key areas of:

- Energy use
- Generation of waste materials

The organisation recognises that it has a responsibility to help protect the environment wherever it has an opportunity to do so, to be a responsible neighbour, and to provide a comfortable environment for its employees to work in.

As such, the organisation is committed to:

- Continual improvement in the environmental impact of its business activities;
- Preventing pollution;
- Complying with all relevant legal, customer, and other third party requirements;
- Setting measurable environmental objectives that will help minimise its environmental impact;
- Adopting best practices applicable to its activities wherever practicable.

The organisation will achieve these commitments by:

- Implementing and maintaining an Environmental Management System as part of its Integrated Management System that is independently certified as compliant with ISO 14001:2015;
- Employing processes that identify the aspects of the organisation's business that have an environmental impact and quantifying the significance of each aspect;
- Maintaining an environmental performance improvement programme to enable the organisation's objectives to be achieved;
- Ensuring that its employees, suppliers and customers are aware of their role in supporting the organisation's commitments and environmental objectives;
- Training its employees in good environmental protection practices and encouraging employee involvement in environmental improvement initiatives;
- Continually monitoring the environmental impact of its business activities.

The implementation of this Environmental Policy is fundamental to the success of the organisation's business and must be supported by all employees as an integral part of their daily work.

This policy is publicly available to interested external parties upon request.

Signed:



Date: 1<sup>st</sup> March 2018

Position: Managing Director

## ENERGY POLICY

Calpeda Limited recognises that its business activities consume energy from various sources either within or outside of its control and has identified its areas of significant energy use as follows:

- Heating, cooling and lighting;
- Machines, plant and equipment;
- Transportation.

The organisation recognises that it has a responsibility to reduce its energy use and continually improve the energy efficiency of its operations.

As such, the organisation is committed to:

- Continual improvement of its energy performance;
- Ensuring the availability of information and of necessary resources to achieve any objectives and targets established;
- Complying with all relevant legal, customer, and other third-party requirements.

The organisation will achieve these commitments through the following means:

- The implementation and maintenance of an Energy Management System within its Integrated Management System that is independently certified as compliant with ISO 50001:2011;
- Identifying all significant areas of energy use (SAEU) from any facility, equipment, system, process and/or personnel group working for, or on behalf of the company that contributes >10% of the company's total energy use;
- Setting targets and objectives for reducing its energy use and maintaining an energy efficiency improvement programme to enable them to be achieved;
- Making energy efficiency a key consideration when designing, purchasing and/or implementing new facilities, processes, services and equipment;
- Training its employees in good energy management practices and encouraging employee involvement in energy efficiency improvement initiatives;
- Recording information on its energy performance and making this information available on request to customers, regulators and other interested parties;
- Continually monitoring and reviewing its energy use against targets and objectives.

The implementation of this Energy Policy is fundamental to the success of the organisation's business and must be supported by all employees as an integral part of their daily work.

This policy is publicly available to interested external parties upon request.

Signed:



Date: 1<sup>st</sup> March 2018

Position: Managing Director