



# Certificate of Registration

## ENVIRONMENTAL MANAGEMENT SYSTEM BS EN ISO 14001:2015

*This is to certify that:*

**CALPEDA LIMITED**

**8016**

*and operates a UKAS accredited Environmental Management System which complies with the requirements of ISO 14001:2015 for the following scope:*

**Supply and Distribution of Pumping Products and Systems, Provision of After Sales Service and Associated Controls and Spare Parts for Industrial, Commercial and Domestic Applications**



10/08/2016

05/06/2020

09/08/2023

This certificate remains the property of Interface NRM Ltd and is bound by conditions of contract and our terms of use.

Certification can be validated by emailing [info@interface-nrm.co.uk](mailto:info@interface-nrm.co.uk)

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## ENVIRONMENTAL POLICY

Calpeda Limited recognises that its business activities interact with the environment in a variety of ways. These activities have a significant impact in the key areas of:

- Energy use
- Generation of waste materials

The organisation recognises that it has a responsibility to help protect the environment wherever it has an opportunity to do so, to be a responsible neighbour, and to provide a comfortable environment for its employees to work in.

As such, the organisation is committed to:

- Continual improvement in the environmental impact of its business activities;
- Preventing pollution;
- Complying with all relevant legal, customer, and other third party requirements;
- Setting measurable environmental objectives that will help minimise its environmental impact;
- Adopting best practices applicable to its activities wherever practicable.

The organisation will achieve these commitments by:

- Implementing and maintaining an Environmental Management System as part of its Integrated Management System that is independently certified as compliant with ISO 14001:2015;
- Employing processes that identify the aspects of the organisation's business that have an environmental impact and quantifying the significance of each aspect;
- Maintaining an environmental performance improvement programme to enable the organisation's objectives to be achieved;
- Ensuring that its employees, suppliers and customers are aware of their role in supporting the organisation's commitments and environmental objectives;
- Training its employees in good environmental protection practices and encouraging employee involvement in environmental improvement initiatives;
- Continually monitoring the environmental impact of its business activities.

The implementation of this Environmental Policy is fundamental to the success of the organisation's business and must be supported by all employees as an integral part of their daily work.

This policy is publicly available to interested external parties upon request.

Signed:



Date: 1<sup>st</sup> March 2020

Position: Managing Director

## QUALITY POLICY

The objective of Calpeda Limited is to supply pumping products, systems and associated controls and spare parts together with the provision of after sales service.

To achieve this objective, the organisation will maintain an effective and efficient Quality Management System as part of its Integrated Management System based upon the requirements of ISO 9001:2015.

In particular, the organisation will:

- Set measurable objectives that will help achieve customer requirements, including:
  - Providing a high standard of customer service;
  - Providing quality products on time and within budget; and
  - Working with a high standard of suppliers.
- Monitor and measure the effectiveness of its business processes and objectives through management reviews and the internal audit process;
- Work closely with customers to provide 'off-the-shelf' or bespoke products that satisfy their requirements and expectations;
- Proactively promote planned and reactive maintenance and service activities to meet customer needs;
- Proactively seek feedback from customers on how well its products and services meet their requirements and set objectives for continual improvement;
- Analyse the causes of any complaint or problem, and take appropriate action to prevent recurrence;
- Select and work closely with suppliers who enable the organisation to create and deliver a reliable performance;
- Recruit employees who are customer-focused and support them with appropriate training and systems to ensure their competence always meets the organisation's requirements;
- Provide a work environment that promotes the wellbeing of its employees and encourages positive teamwork;
- Encourage all employees to identify problems and make suggestions to improve all aspects of the organisation's products, services and business processes;
- Ensure that all employees are aware of the Quality Policy and are committed to the effective implementation of the Integrated Management System;
- Ensure that the organisation complies with all necessary regulatory and legal requirements.

The implementation of this Quality Policy is fundamental to the success of the organisation's business, and must be supported by all employees as an integral part of their daily work.

Signed:

A handwritten signature in blue ink, appearing to be "Jon Bennett".

Date: 1<sup>st</sup> March 2020

Position: Managing Director